

# 1800 Numbers

Make a Statement with a 1800 Number



## Impress Your Customers with a Toll Free 1800 Number

1800 numbers are an excellent way to make a great impression and fully engage your customers. Being a toll free number, they're free to call from any Australian phone line. A 1800 number is an excellent addition to most business marketing campaigns and ongoing promotional activities, ensuring maximum response rates and generating more inbound calls.



### Free Call from any Australian Phone Line

Calls to 1800 numbers are free to call from any Australian phone line, making them an excellent addition to most business marketing campaigns and on-going promotional activities.



### 100% Call Credits Included and No Contract

As with all our inbound plans, there are no contracts. And every business and corporate 1800 plan comes with 100% call credits. Save on access fees when your calls go over the minimum monthly commitment.



### Full Set of Features and Functions

All features and functions are included with our monthly business 1800 plans. So there are no extras to pay and the number can be fully set up to suit your business requirements.

## Enterprise Grade Functionality

1800 numbers come with enterprise-grade features and functions all designed to help you manage your calls and create a seamless caller experience. Use a combination of functions to make a toll free number work for your business and stand out from your competitors.

## Create an Outstanding Caller Experience

Being completely free for customers to call, 1800 numbers can help create an exceptional caller experience. You can use a toll free number to provide free over-the-phone consultations or customer assistance. They're a cost effective way to provide seamless communication between you and the caller.

Call Us on [1300 00 1300](tel:1300001300) or Enquire Online and Make Your Business Even More Outstanding

# Call Management Features and Functions

Unlike a standard landline, 1800 numbers aren't restricted to a local phone exchange and can be used Australia-wide. That means you only need one number for your business, regardless of the number of locations you have. They're also fully portable, so there's no need to change numbers if you move premises or expand your business.



Auto Attendant  
IVR Menu



Geo Routing  
State and Area Based



Inbound Call  
Recording



Professional Greeting  
Business Intro Message



Call Overflow  
Call Forwarding



Call Reporting  
Call Analytics



Voice 2 Email  
Messages



Call Alert  
Call Whisper



Time and Day Based  
Call Routing



Custom Messages and  
Music On Hold



Call Distributor  
Call Playing



Online  
Account Portal

## Attract Customers to Your Business with a 1800 Number

1800 numbers come in many variations including [Free Pool Numbers](#), [Phone Names](#) and [Phone Words](#), making them a lot more than just a phone number. Together with its range of advanced features and functions, a 1800 number will take your business to the next level.



### Get an Edge On Your Competitors

Increase sales enquiries and gain an edge on your competitors by offering a free call option. Calls to a 1800 number are free from any Australian phone line including mobiles.



### Gain a National Footprint Across Australia

Being an Australian nation-wide number, it won't restrict your business to your local area. It will open up a much larger market and generate new business that otherwise would have gone to your competitors.



### Make a Great Impression Every Time

Show commitment to your customers and create goodwill by making it free to call your business. For a long time, 1800 numbers have been used by leading Australian companies to re-enforce their image of a customer focused organisation.



### Boost Your Business Image

Streamline your call handling process and project a more professional image with included features like Business Intro Message and Auto Attendant. Get a professionally recorded message to boost your business even further.



### Always Keep the Same Number

Ensure your business never has to change its number. It comes with a variety of geographic routing options which means your business only needs one number regardless of its location and the number of branches.



### Be 5x More Memorable

Only inbound numbers come with the option of choosing a memorable and easy to remember smart number. Phone Names and Phone Words are an excellent way to promote your business and be remembered.

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